

**From:** DPA EIS Helpdesk

**Sent:** Wednesday, February 19, 2003 7:42 AM

**To:** All DPA Statewide Staff; All DPA State Associates; DFYS Eligibility Staff

**Subject:** EIS IS DOWN

BROADCAST TO ALL DPA STAFF, ALL DPA STATE ASSOCIATES, AND  
DFYS ELIGIBILITY STAFF  
FROM SYSTEMS OPERATIONS

**EIS IS DOWN**

We have been advised that EIS is down. The Data Center is working on the problem and cannot estimate when the system will be back up. We will notify you as soon as the situation is resolved.

The Help Desk